We have made student success the forefront of our operations through 1) building community 2) feedback loops, and 3) helping students transition.

Inside this Issue: Student Success Initiative

- Celebration of Excellence/ Chick-Fil-A Day · 2
- Pizza Party/Workforce Development Day · 4
- “Block Party”/ Town Hall · 6
- Recap of Student Panel · 8
- Job Placement · 10
- Student Success/ Ballou STAY · 12
- Special Thanks to our Volunteers/Community Service · 14
- Food Bank/ Community Outings/ Channel 8 · 16
- Sports/ Continuing Education · 18
- Health Matters/WDLL Staff · 20
Celebration of Excellence

On June 1, 2013, 553 WDLL students gathered at the recognition ceremony to receive acknowledgments for successfully completing a course, program, or national certification.

Anyone interested in volunteering for the January 2014 Celebration of Excellence, please contact Lachelle Cook at lharrison@udc.edu
On August 7, 2013, United Medical Center celebrated its students’ mid-term achievements.
The Marion Shadd Education Center had a pizza party on July 16, 2013, and it was a wonderful event. There was plenty of pizza in different varieties: pepperoni, chicken and cheese pizza as well. There was also an amazing turnout of students along with the staff. The staff served the students so we could take a break from the books.

There was a whole lot of mingling of students and staff. Some of the students from the daytime who don’t get to see or experience the teachers and students from the evening got a chance to interact with each other. It was really nice to see everybody showing genuine liking for one another. The pizza party was a blast so I can’t wait for next semester’s event when I will be in Electrical II.

Morris Gaston, Marion Shadd Educational Center
On July 26, 2013, I had the privilege to attend Workforce Development Day. Students from all Workforce Development sites were invited to attend the University of the District of Columbia flagship campus. I was impressed with how the Greek organizations displayed their benches. UDC students conducted tours and gave an excellent presentation; they were very articulate, honest and knowledgeable. I enjoyed interacting with my fellow students as well. I commend the WDP staff on how well organized everything was done. The DJ was very entertaining as he played songs from the old school and the new school. The menu was delicious and refreshing. All and all the event was a success.

Patrick L. Hardy, Bertie Backus
On August 6, 2013, 300 students attended Patricia Roberts Harris Educational Center’s 1st annual “End of the Semester” Block Party. During this event, all Workforce Development sites provided information regarding upcoming clas-
On July 15, 2013, the PR Harris campus hosted a town hall meeting. The PR Harris students and Workforce Development Administrative staff participated. Some of the items discussed were plans/goals, various UDC campuses, and the exciting news regarding student IDs and UDC email addresses, and a question and answer period concluded the Town Hall meeting. Ms. Thompson, Deputy Director of the PR Harris Workforce development program set the tone. She talked about student ID cards, security concerns, and the implementation of new programs, just to name a few. Dean Kim Ford gave an overview of the Workforce Development Program. She gave the students a visual picture of the flag ship for Workforce Development Day. She also emphasized the waiver of enrollment fees during Workforce Day and how to enroll in the Associate and Bachelor degrees programs. She also presented information on the resource centers that are coming in the near future. Let’s not forget we were informed of her recent marriage congratulations from the student body and staff. Finally, a question and answer period concluded the meeting. Students presented great questions, suggestions, and there overall appreciation regarding the services and dedication of the staff members. Students asked about new laptops, improved internet services, and practice test that will prepare them for their various certification test. For example, Microsoft office specialist class was interested in knowing when they would be receiving the practice information for there exam.  

Wilson Rice, Patricia Harris Educational Center

I am a current student of the University of the District of Columbia Workforce Development Program at Marion Shadd Education Center located at 5601 East Capitol St. SE. I am currently enrolled in the first Property Management Course which was recently implemented into the program this summer. I attended my first Town Hall meeting at Shadd on Tuesday, July 23, 2013. Many of the staff and students were in attendance. We were all able to come together on one accord to voice our opinions and ask questions that we felt were important to us as students of UDC. Information was provided on how to enroll in the Associate’s and Bachelor’s degree programs at the main university upon completion of the certification course here at Shadd. We were also encouraged to take advantage of every opportunity we have at the University because we aren’t just students of the Workforce Development Program; we are students of UDC. We discussed upcoming events that will take place not only at UDC but in the community as well. The meeting was about an hour and a half, there were many questions asked, and they were all answered accurately and professionally. Everyone in attendance seemed to really be engaged with the meeting.  

I find the Town Hall Meetings to be important and informative to the students of the program. We are all given the opportunity to come together as one to receive up-to-date information about UDC and the Workforce Development Program from staff and administrators in attendance. It is my opinion that we all were glad to have had this opportunity. On behalf of the students here at Shadd, we look forward to this opportunity again in the future.  

Kendra Pearson, Marion Shadd Educational Center

Town Halls with the Dean

Town Hall @ Bertie Backus  
Monday, July 22, 2013

Town Hall @ United Medical Center  
Monday, July 22, 2013
On Friday, August 2, 2013, Dean Kim R. Ford, convened an “All Staff Retreat” with the purpose to troubleshoot, team build and strengthen the Division. The highlight of the retreat was the Student Panel. The student panel focused on their experiences through admissions, classroom and graduation by telling us what works and what doesn't. The panel was moderated by Pamela Jenkins-Fields (Student Success Specialist at PR Harris), and the student panelists included:

- Andriesha Ross - Allied Health Certificate Programs (PR Harris/United Medical Center)
- Tara Shuler - Property Management (Marion Shadd)
- Janine Nixon - Medical Office Administrative Assistant (MOAP) (Bertie Backus)
- Lynette Banks - Phlebotomy/EKG Technician (United Medical Center)

My name is Andriesha Ross, and I am a student who wears my UDC Badge everyday as a BADGE OF HONOR. Every day I get up, coming to UDC gives me hope and inspiration to finish my educational goals. I live for my 7 year-old-son, Tobias Shyrone-Andrew Griffin, who gives me all the support a mother could need. The foundation I am setting, will provide him with the necessary tools and resources to achieve great things when he grows up. Recently, he was given the DC Opportunity Trust Scholarship and will be attending private school this upcoming fall. The opportunity I was given by UDC staff to share my experiences with the entire WDLL community will forever remain in my heart. UDC has passed me the TORCH, and I have willingly taken it and am running towards my future. I am “Beginning with the End in Mind”.

-Andreshia Ross

My name is Janine Nixon. I think the panel discussion opened ears so that opportunities for another level of action can possibly take place in the program. Understanding that this training program is a way to positively lead and guide students into the workforce, the question and answer session I feel were valuable. We were able to give some insight from our perspectives, allowing the administrators and teachers to hear and receive feedback from their questions and our responses. For us, the student panel, to represent the student body at each location was an honor and a wonderful opportunity to become involved in the evolving of a magnificent program. To be able to give thanks and share our gratitude to all was awesome. I hope we did the student population as their representatives a just service. - Janine Nixon
My experience with the Workforce Development class was amazing. I was taught all I needed to succeed as a leasing consultant. Equity Management gave me a job offer immediately after my internship. I'm currently employed at Royal Courts Apartments in Washington DC. My current starting salary is $13.00 an hour with promises of a promotion. The staff at Marion Shadd was the best. They gave us all they had to make sure we were equipped for the world and its challenges. The instructor Tony Ross was amazing. I would recommend UDC Workforce Development to anyone. If I could do it, so can you. -Tara Shuler
Look Who Got A Job!!!!!!

Juan Moya (UMC)
- Hired in May 2013 as a Patient Care Technician (PCT) at National Children's Medical Center on the Hematology/Oncology Care Unit (HOCU)
  - The HOCU admits children of all ages with hematologic and oncologic concerns.
- WDLL Programs Completed:
  - Direct Support Professional
  - Nursing Assistant
  - Phlebotomy/EKG
  - Dialysis Technician (Graduation Date October 2013)
- Juan's ultimate goal is to become a Registered Nurse (BSN). He is well on his way!

Jewel Thorne (UMC)
- Hired in November 2012 as a Patient Care Technician (PCT) at George Washington University Hospital on the Labor and Delivery Unit.
  - This has been a lifelong dream for Jewel. She has always wanted to work with pregnant mothers during labor and delivery.
  - Since being hired, Jewel has received outstanding performance evaluations from patients after being discharged.
- WDLL Program Completed:
  - Nursing Assistant (Capitol Health Career Scholarship Recipient)
  - Patient Care Technician (Kaiser Permanente Scholarship Recipient)
- Jewel plans to return to WDLL to begin the Surgical-Technician program slated to start in Spring of 2014 at United Medical Center.
### Look Who Got A Job!!!!!!

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<thead>
<tr>
<th>Student:</th>
<th>Roger B. Howard</th>
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<tr>
<td>Site:</td>
<td>Bertie Backus</td>
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<td>Employer:</td>
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<td>Title:</td>
<td>Preventive Maintenance Technician</td>
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<th>Student:</th>
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<tr>
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<tr>
<td>Title:</td>
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Congrats to the students at Backus, in Ms. Sylvia Harris’ summer session Medical Office Administrative Assistant (MOAP), all 23 taking the exam received their NHA Certified Medical Assistant Certification! In addition, 4 of her students are currently doing a volunteer externship at a medical practice and one of the two from the spring class completed the Medical Billing and Coding class and the externship and is now working in Bethesda for a large medical practice.

- Sabrina Simmons, Student Success Specialist– Bertie Backus

I am currently a student at the Shadd Campus and when I first came to Shadd’s orientation, I was just sure this program was a flop, that possibly I was wasting my time. Unfortunately most state run programs are not up to par and leave much to be desired. But much to my surprise, I have found out the total opposite; this program has saved my life. When I started in May I was unemployed and didn’t have a clue as to what direction to go in. The staff here are not only knowledgeable but patient, friendly and just a breath of fresh air. Mr. Moses definitely shows care and concern for the students. He takes his time to listen and take action if necessary. Through my connection with Shadd I have been able to find employment and a direction for me to go in. I started as an Executive Assistant to the owner of an HVAC company in July. In two weeks I will be completing the Medical Terminology and Anatomy class but I'm coming back for the Project Management class in September. At the Shadd Campus the knowledgeable staff, my classmates and the general comradery make it an atmosphere conducive to learning. If you let this program, it will help you find direction, learn new things, network with great people and get ahead in life. Jennifer Mace-Ogunfimiditi, Marian Shadd Educational Center

With the assistance and guidance of the PR Harris staff, I have successfully completed the following courses: Computer basics/Intro to Microsoft Office Suite, Food Handlers, Medical Terms and Anatomy, Medical Billing & Coding (Certified), Microsoft Office Specialist Program- Excel, Administrative Assistant with MOS training Program, CPR certified by the American Heart Association.

In the past, I had only one skill set to offer a potential employer. However, now there are immeasurable possibilities. Not only did I receive a quality education, but encouragement to face life’s unexpected challenges. Recently, I have accepted a position as an Associate 1 in Environmental Services with Sibley Hospital. The company’s policy states after my 90-day probationary period, I will be allowed to pursue unlimited employment highlighting all of my newly acquired skills in the medical field.

I would like to say “Thank You” to the Patricia Harris Educational Center staff for all their hard work and encouragement. Jacqueline Chisley, Patricia Harris Educational Center

WAY TO GO Bravo Hurrah Terrific KUDOS BIG CHEER Congratulations Outstanding Great Job Superb JOB WELL DONE FANTASTIC
Did you know that WDLL partnered with DCPS Ballou STAY through a summer enrichment initiative (Mini-University) that focused on post-secondary education?

In July 2013, the Mini-University offered its first cohorts of Allied Health Certificate Programs that included Medical-Billing and Coding, Direct Support Professional and Dialysis Technician. Students had options to explore career pathways in the hospitality and transportation industry as well, however, the majority of students decided to focus exclusively on allied health careers and dedicated themselves to completing introductory courses in Direct Support Professional, Dialysis Technician and Medical-Billing and Coding. There were about 15 students enrolled in these programs; these students will finish their program work in the fall. Even through the hottest month of summer, student attendance was consistently high in all classes, and students seemed to enjoy this unique opportunity. Mini-University, in its first year of operation, proved to be a success and an excellent model to bridge the gap between high school graduation and career and technical education. We are hoping to start the newly designed Pharmacy Technician program in October 2013.

Site Director Jefre Holmes speaking to Ballou-STAY Allied Health students during orientation.

Congratulations! To the Ballou STAY summer students for passing the National Certification for Medical Office Administrative Assistant class from the National Health Career Association.

*Kristin Brown *Aaronee Taylor *Shanta Walker *Yolanda Whitener

For more information on WDLL Ballou STAY programming, please call (202) 274-7181
The objective of developing the tutorial skills of parents is to expand the learning experience for DC youth. The academic weakness, if not failure, of many DC youth will begin to be solved by helping parents develop their tutorial skills and not limiting their children to be educated merely during the school hours and days of the week.

The benefit of the tutorial workshops for parents, especially for the elementary grades, will strengthen the confidence and skills of parents to not merely ask, "Did you do your homework?", to far more frequently motivating parents to employ themselves during the evenings and weekends to review and assist their children's school work, homework, as well as help develop more positive peer pressure.

The curriculum of the workshops is designed to help parents be aware of the basic skills in reading, writing and math. Such an academic tutorial strength from parents will not only help their children but it will build the communication and cooperation between parents and their children's teachers.

The outcome of the tutorial workshops for parents will be (1) Measurable improvement in parents’ insight and skilled involvement in addressing the academic needs of their children; (2) Improvement in students’ school attendance; (3) Motivation of students' initiative to self-express to their parents their progress in reading, writing and math assignments; (4) Build DC community resources for the academic benefit of youth and adults. 

Carl Rudder, Tutor, Patricia Harris Educational Center

Andriesha Ross
“Giving back is an essential part of life”
Student Volunteer
United Medical Center

Jasmine Lewis
“My experience was wonderful and I learned a lot!”
Summer Youth Employee
United Medical Center

Special Thanks to Our Volunteers and Summer Youth
The Capital Area Food Bank was founded on January 15, 1980 to coincide with Dr. Martin Luther King Jr’s fifty-first (51st) birthday. The food bank is the largest non-profit food distribution center in the Washington metro area. A cutback in the Food Stamp Program in the early 1980’s led to the food bank’s inception by two local organizations, the United Planning Organization (UPO) and the Interfaith Conference of Metropolitan Washington. Four consecutive presidents- George H.W. Bush, Bill Clinton, George W. Bush, and Barack H. Obama have visited the food bank.

In 1991, the Capital Area Food Bank opened a new warehouse in the Brookland neighborhood located at 4900 Puerto Rico Avenue N.E. Washington, DC 20017. I am amazed that at this location, people and organizations in the community can purchase food for .19 cents a pound. Stores that continuously donate and are a part of making the Capital Area Food Bank a success include: Wal-Mart, Target, Harris Teeter, Giant, and Shoppers Food Warehouse.

Volunteers are at the forefront of the Capital Area Food bank. Those who are volunteering now will be a part of history because in less than a year, Capital Area Food Bank will be implementing the use of their newly installed Conveyor Belt which will eliminate the need for hundreds of bins used for separating food and volunteer participation. The mission and services of the Capital Area Food is to feed those who suffer from hunger in the Washington metro area by acquiring food and distributing it through its network of partner agencies; and educating, empowering, and enlightening the community about the issues of hunger and nutrition. CAFB is a member of Feeding America, a national network of 200 food banks.

On Wednesday July 31, 2013 UDC Workforce Development Life Long Learning staff and students participated in “Skip Lunch feed a Bunch” day with volunteers from elite organizations such as United Nations Organization. My experience was one to remember as I actually got to experience and participate in ensuring that over 500 boxes for needy or underserved families were packed with food and various meats, snacks, juices, pasta/rice, bottles, diapers, toiletry items, baking goods, canned goods, fresh fruits, and other essential household items. I had a phenomenal time and would love to assist again. This volunteer experience re-emphasized that “Giving Back is an Essential Part of Life”.– Andreisha Ross, PR Harris/United Medical Center Student
The Community Service Day at the Capital Area Food Bank today rewarding for the students today. There were a total of nine volunteers and seven were students from three of our sites. The students were: Eric Thomas (P.R. Harris), Ikea Price-Bey (P.R. Harris), Huey Hudson (P.R. Harris), Dionne Croom (Backus), Wayne Jackson (Shadd), Munwell Onley (Shadd), Jarod Saunders (Shadd), and Paul Bowden (Shadd). I asked each of them why they chose to volunteer and their responses were as follows:

Eric- "It is a part of my gift. I enjoy helping."
Ikea- "I like to help the community."
Jarod- "I just like to help people. I am planning on opening up a non-profit."
Dionne- "I enjoy meeting people and helping the community."
Paul- "I believe that serving is a part of giving back to the community."
Huey- "I wanted to help others that are less fortunate than me."
Munwell- "There is no time like the present."

The volunteers emptied the contents of food and items from boxes. We sorted thousands of items. We cleaned and performed other duties as assigned. The Food Bank Lead Staff Member acknowledged our hard work and told us that we helped to sort about 20,000 items today. The items that we sorted today will be packed and shipped out tomorrow. After we completed our shift, I asked each student what did they learned. The responses are as follows:

Eric - “I learned what the process is for to get he proper foods to prospective places.”
Ikea - “I learned that a lot of food I sent here! A lot of people care about the homeless.”
Dionne - “Helping today made me appreciate what I have. There are a lot of people in need.”
Paul - “I learned that when volunteering, you meet new people.”
Huey - “I learned that lots of women volunteer at the food bank.”
Munwell - “We can accomplish a lot when we work together!”
Jarod - “I learned that I should come back and volunteer!”
Mayor Gray Launches One City Summer Initiative 2013

Initiative - Mayor Vincent Gray today kicked off the One City Summer Initiative 2013 (OCSI), a city-wide public-private partnership to ensure young people, ages 5 - 24, have a safe and enriching summer experience.

UDC goes to Highland Apartments!
PR Harris Team: Rick Bonner and Pamela Jenkins-Fields
UDC Student Outreach Coordinator: David Gaston

WDLL Marketing Campaign

On August 14, 2013 UDC CC Workforce Development students interviewed with Channel 8 News to market all Workforce Development courses and programs.

Eric Lewis, HVAC Graduate from Marion Shadd Educational Center

Andriesha Ross, Allied Health Graduate
UDC Community College Workforce Development Program took 250 Students to the Nats Game!

UDC Community College Workforce Development Program takes 50 students to the DC United Game!

On Tuesday, August 6th UDC CC Workforce Development Participated in National Night Out, which celebrated Nationals 30th Anniversary: “America's Night Out Against Crime”
PROGRAM INFORMATION FOR THE DCHR/DPW EMPLOYEE LITERACY PILOT PROGRAM

The UDCCC Continuing Education program was tasked by the D.C. Department of Human Resources to provide a literacy program for the employees of the D.C. Department of Public Works. This is a pilot program that will be a literacy training template for government agency employees as well as provide for corporate staff development needs. In addition to adult literacy, UDCCC Continuing Education also provided the students a computer basics course that served as a preparation for the Pearson computer assisted learning literacy program. It is envisioned that this program will encourage these adult learners to seek further educational and training opportunities that are available to them in the community college.

PROGRAM INFORMATION FOR THE EMERGENCY MEDICAL TECHNICIAN TRAINING (EMT) COURSE

The Emergency Medical Technician training course is now being offered through UDCCC Continuing Education. This training is being offered for those who aspire for a career as a first responder and serves as the first rung on the ladder toward becoming a paramedic. UDCCC Continuing Education’s goal and objective are to become the first and primary place where professionals and aspiring professionals in public safety and emergency services think to come for certification and recertification in EMT/EMS for the District of Columbia metropolitan area. This highly sought after training is being offered in morning and evening sessions to accommodate the life style and needs of applicants. The completion of this training will prepare the student to successfully pass the National Registry Exam, the official national certification for EMT/EMS professions.

For questions or issues about Continuing Education at the UDC Community College of the District of Columbia, please call 202.274.5536 or email ccdc_ce@udc.edu.
Prostate Awareness Month - September

There is no better time than September, during Prostate Cancer Awareness Month, for men to talk with their health care providers about this disease so that they can make informed decisions about maintaining their prostate health. Although prostate cancer is the second leading cause of cancer death among men, when detected early it also boasts some of the highest survival rates.

The American Cancer Society recommends that men have the opportunity to make an informed decision with their health care provider about screening for prostate cancer. Men at average risk should start talking to their doctors beginning at age 50. Men at higher risk, should talk to their doctor about prostate testing earlier, including African Americans, at age 45, and men who've had a first-degree relative diagnosed with prostate cancer, at age 40. For both men at average risk and higher risk, information should be provided about what is known and what is uncertain about the benefits and limitations of early detection tests and treatments so they can make informed decisions about testing.

October – Breast Cancer Awareness Month

National Breast Cancer Awareness Month – is a chance to raise awareness about the importance of screening and the early detection of breast cancer. About 1 in 8 women born today in the United States will get breast cancer at some point during her life. The Good News – Many women can survive breast cancer if it’s found and treated early. A mammogram – a screening test for breast cancer – can help find breast cancer early. The best way to fight breast cancer is to have a plan that helps you detect the disease in its early stages! For more information, visit www.NBCAM.org for information regarding screenings and events in your local area!
We are Here For You!

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